

**T**Smart

Communications Inc.

HOME

SERVICES

RATES

ACCESS NUMBERS

ABOUT US

CONTACT US

ACTIVATE ACCOUNT

RECHARGE ACCOUNT

MANAGE ACCOUNT

CALL HISTORY

PAYMENT HISTORY

ABOUT US

## ABOUT TELESMArt COMMUNICATIONS INC.



### About the Company

Telesmart Communications is a [pre-paid long distance](#) company that was established in 1993. The company has a strong customer base within [Canada](#) and the [U.S.A](#) and is growing internationally.

Telesmart Communications originated in the calling card industry as one of the first companies in this new market. Even today our ROSE calling cards continue to be sold in stores. They are now being used primarily as a promotional tool, with many ROSE card customers making the switch to our [prepaid long distance](#) service.

Telesmart Communications has continued to evolve with the times and trends of this industry and has moved its focus to DTS (Direct Telephone Service). [SEE SERVICES](#)

### Commitment to Quality

At Telesmart Communications our main focus is our customers and their satisfaction. The company believes in being able to provide the best services to our customers, which is why we continue to make upgrades in our systems and equipment. This allows us the opportunity to PROVIDE you with the most accessible, reliable and honest service, and one that you will continue to use.

Our growing [numbers](#) of customers have shown us that we are providing this service to you and through your referrals will continue to do so. Please ask us about our REFERRAL system, which allows you to refer friends, relatives and co-workers to our services, with benefits to you.

At Telesmart Communications we strive to continue to provide the best service through monitoring our system 24 hours a day. This ensures that you receive the highest availability of our services and allows your calls to get through the first time, every time, anytime. Telesmart Communications prides itself as being the best service in the field of Telecommunication's, and we will continue to make the commitment to our customers for quality service.

### Customer Service

Telesmart Communications has realized how vital reliable customer service truly is in this intensive industry. Therefore, Telesmart Communications has created a proprietary customer service management system, differentiating Telesmart Communications from every other company in the industry. Email inquiries are responded to within one business hour and phone calls are handled professionally and promptly. Telesmart Communications is known worldwide for its superior customer service policies.

### 24x7 Online Account Management

Another benefit to using Telesmart Communications is that all accounts can be self- managed over the internet. Our customers can make payments, modify account information, look up past call records, refer friends, and view payment history all from the comfort of their own home. All of Telesmart Communications services are fully integrated with the World Wide Web for account management.

## Reliability

Telesmart Communications has created a reliable network to support its services with 24 x7 monitoring. Telesmart Communications specialists are notified immediately if a problem occurs. Systems are redundant: in the event of an initial failure, backups instantly kick in.

Telesmart Communications has partnered with many various carriers to provide multiple routing to any one destination, thus increasing the already high probability that a call gets connected.

## Fraud Detection

Telesmart Communications has set a new standard in fraud detection, and uses proprietary methods for fraud prevention. These methods are instituted for every web-based transaction. Telesmart Communications has reduced the number of fraud applications to almost zero. The specifics of these accurate methods cannot be disclosed because of their secure nature.

## Services

Telesmart Communications allows customers to enjoy great [rates](#) to many countries worldwide, and greatly reduce their [long distance](#) costs at home and business. You can even connect your cellular phone and fax machine to our Direct Access Network. Telesmart Communications is looking forward to serving all customers' long distance telephone requirements, and we are confident that we can generate significant savings on your telecommunications expenses.

Telesmart Communications does not require our customers to change their long distance carrier. Telesmart Communications can be used by just dialing a local [access number](#) and then a destination number. Customers can connect up to 8 numbers without having to dial a PIN. In the event that a customer wants to access their account from a non-designated/registered number, they can do so at no extra charge from any touchtone telephone, such as a landline or cellular with the use of their PIN.

**Telesmart Communication's has NO Connection Fee's, NO Monthly Fee's or any Hidden Fee's. NO SMALL PRINT.**

One of the main advantages of Telesmart Communications service is the ability to access it from over 40 countries worldwide with the use of the same PIN number. ([See Access numbers click here](#)). This enables Telesmart Communications customers to use our service and enjoy our low [rates](#) which are unmatched by other carriers.

Please feel free to [email us](#) for any additional information or questions.

[telesmart](#)

[Terms of Service and Conditions](#) : [Site Contents](#)

Copyright © Telesmart Communications Inc. 2003-2005. All rights reserved

[Telesmt](#) | [Cheap PrePaid Phone Service](#) | [Long Distance Cheap Rates](#) | [Access Numbers](#) | [About Telesmart](#) | [Online Phone Card Links](#) | [International Calling Cards](#) |

[USA](#) | [CANADA](#)