

Things to watch with prepaid cards

- Be smart and plan ahead
- Ask the basic questions

The most common customer complaints are:

- Hidden fees such as connection charges, taxes and surcharges on cards that claim to have "no fees".
- Large billing increments so that calls get rounded up to the "nearest 3- 5 minutes".
- Monthly service charges being automatically deducted from your balance each month.
- Being charged at a rate higher than advertised.
- PIN codes or Access numbers that do not work.
- Toll-free access numbers that are always busy, preventing use of the card.
- Customer service numbers that are always busy or simply do not work.
- Card issuers that go out of business, leaving card-holders with a card that can no longer be used and no way to recover the money spent.
- Cards that debit minutes even when you are listening to ringing, busy signals, or do not connect to the called party.
- Poor quality connections.

BE SMART! USE TELESMART

You can avoid many of these problems by planning ahead

- Ask about the company's satisfaction guarantees.
- Check all rates carefully - besides the advertised rate, pay attention to extra connection surcharges, call completion rules, USF fees, time restrictions, and/or distance restrictions.
- Check other surcharges. A lot of pre-paid cards charge a first minute penalty, minimum call lengths, large payphone fees, monthly service fee, a recharging fee, or set expiration dates which you have to pay to extend to save unused time.
- Check the customer service number for the provider and verify that it still works before buying the card.
- Beware of deals that sound too good to be true - they usually are!
- Make sure the card has the full time promised by checking that it comes in a sealed package and that the PIN is not visible. Ask who the underlying provider is to know which actual company will be carrying your calls.
- Be cautious of prepaid card providers that won't answer your basic questions in a professional manner.
- Ask friends and family if they have a card to recommend.

Be Smart



Ask these basic question's

- Is there a toll free (800/888/777) customer service number on the card?
- Are you charged for a call even if there is no answer or when the line is busy?
- Is there a minimum charge for each call made?
- Is there a monthly charge even if you don't use the card?
- Is there an expiration date on the card?
- Do you know the provider of the card? Are they a reliable company that will be around long enough for you to use all the time you have paid for?
- Is the card really a good deal after taking all the hidden fees into account?



Collecting Phone cards

Collecting phone cards, calling cards or, as they are often called, telecards is America's fastest growing hobby. Although as a consumer commodity, phone cards are only about 25 years old, they come in a multiplicity of forms and like stamp collecting they are printable. The fact that a phone card can have anything printed on it makes it collectable, plus they are mostly printed in limited runs. This means that there are limited amounts of each card as there are a finite number of those particular runs.

Here are some of the top features that a phone card collector would look for:

Cards made of different materials

- Plastic
- Layer thickness
- Layer Construction
- Layer material
- Paper
- Condition of the Card: New ; Mint ; Old.

Cards are used or unused

- Cards types
- Prepaid
- Rechargeable/Reusable

Cards have magnetic stripes

- Position of the magnetic strip
- Width of the magnetic strip
- Material of the magnetic strip

Cards have embedded chips

Cards have different data storage systems

Cards have different expiry systems

Cards from a specific product

Things to watch with prepaid cards

- Coca-Cola
- Disney

Card Geometry

- Oblong
- Square
- Cutouts
- Notches

Cards from a specific event

- Olympic Games
- Soccer World Cup
- Promotional

Cards from a specific country

- USA
- Canada
- Brazil
- Caribbean
- Italy
- Singapore
- Japan
- U.K.

Rare cards

- Early edition cards
- Commemorative editions

Phone card collecting has become an exact science and with it comes all the equipment. Equipment for the collections includes things like albums, phone card catalogues, special lighting, anti-static mats and calling card cleaning equipment. Exactly like coin and stamp collecting, there are collectors all around the globe who trade, swap and sell these telecards. You can buy individual rare phone cards or you can buy in bulk from a particular country.

International Phone Cards

An international calling card is one which allows you to call from a number of countries around the world to any destination in the world. International calling cards come in both pre-paid and monthly billed or credit forms. International calling cards are typically used when the cost is cheaper than the local service provider in that country. When you make a call, the total cost of the call (which is often made up of several components) is accumulated to the card.

When purchasing an international prepaid calling card, it is extremely important to verify that service is available in the country from which you will be calling. (Your destination country if you are a tourist or traveling on business). The reason to verify is that a number of international calling card carriers have agreements to provide service in a limited number of countries. The rational is complex but in the end it boils down to the volume and expense of setting up service using an independent international carrier.

Those are the important terms you will need to know when shopping for your prepaid phone card. As you can see, you need to be very careful when buying a phone card, as there are many hidden charges. Remember to look for the companies that tell you up front exactly what you'll pay, and exactly what you're paying for. Should a company need to hide these charges, then they're trying to cheat you - not good business practice. But don't get discouraged about Pre-Paid phone cards. There are many reputable companies providing excellent service. So do your research, because there are many out there.

Free Trial No Credit Card Required >



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Communications Inc.

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TESTIMONIALS

"I signed up over the internet finding Telesmart website through a search engine. I was very skeptical about rates being so low and took my chances, but I have to admit I have been pleasantly surprised. Great rates, easy to use better than anything I've ever used, and no hidden fees. I've never been asked to write a customer testimonial but this is one I am happy to write.

**PREPAID PHONE CARDS TELESMA
COMMUNICATIONS INC.**



Telesmart Communications is a pre-paid long distance company that was established in 1993. The company has a strong customer base within Canada and the U.S.A and is growing internationally. Telesmart Communications originated in the calling card industry... [\[Read more\]](#)

**SIMPLE AS
1-2-3**

**Sample International Calling Rates
Canada Card Phone Rates**

Canada	4.4"	USA	4.4"
France	5.5"	Australia	5.8"
Italy	5.5"	Japan	6.8"
U.K.	4.4"	South Korea	5.8"
Germany	5.5"	Russia	5.5"

- 1. Select Country**
- 2. Free Trial No Credit Card Required**
- 3. Start Saving**



Discount Calling Cards by Country:

From:

To:

HOME

- HOW IT WORKS
- FAQ's
- GLOSSARY

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telesmt.com has great rates easy to use, and friendly customer service."

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[Saudi Arabia](#) | [Singapore](#)

[South Africa](#) | [Spain](#) | [Syria](#)

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[Common Typos >](#)

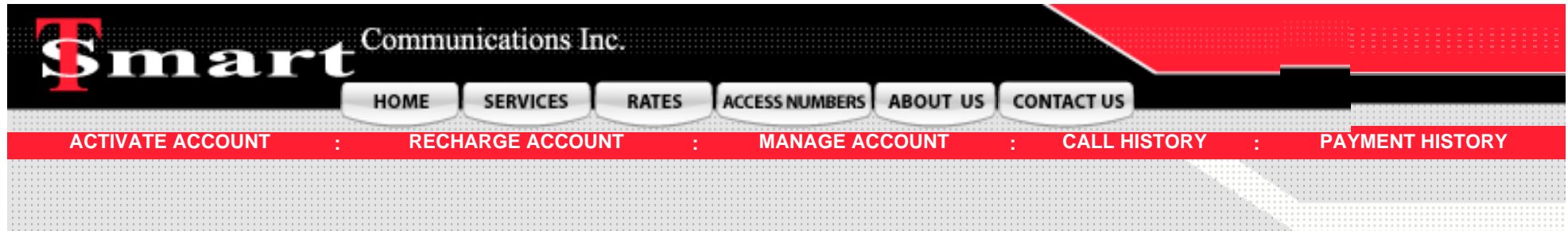
TOP TEN REASONS TO USE TELESMT COMMUNICATIONS INC.

1. Telesmart prepaid service utilizes the largest telecommunication network worldwide.
2. Telesmart is a [prepaid long distance service](#) accessible from over 40 countries around the world, and an access number is provided to you when you travel to other countries worldwide.
3. Telesmart prepaid service has **[No set up fees, No connection fees, No monthly fees or any hidden fees](#)**, and there is no need to change your Long Distance or local provider.
4. Telesmart's prepaid long distance service can be used from up to 8 numbers including your home, office number, and/or cellular phone and you don't have to use your PIN number.
5. By using Telesmart from your cellular phone you avoid having to pay the high costs for long distance.
6. Unlike [calling cards](#) with a Telesmart account you can use it to your last penny.
7. Telesmart's prepaid service is fully refundable for the unused portion of your account.
8. Telesmart's prepaid service allows you to manage your account online, and your account can be automatically recharged in seconds.
9. View your monthly call history and keep a track of the money you spent.
10. You will receive a **10% referral fee** when you recommend Telesmart to a friend and they open a new account.

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WHAT IS A PREPAID PHONE CARD?



What is a Prepaid Phone Card

A prepaid phone card or calling card is exactly what the name implies; you pay a fixed amount up front which may be for units, minutes or in your national currency. Mostly the time based phone cards come in increments of 100, 300, 600, or 1000 minutes. Dollar based phone cards start at \$5 and go up to around \$350. When you make a call, the total cost of the call (which is often made up of several components) is added and the remaining value on the card is lowered by the cost of the call.

Pre-paid cards have several key benefits.

These include:

- Accurate budget control.
- Flexibility in selection of carriers.
- Cost effective for travelers.
- Calling from different countries worldwide.
- Cost effective for students.
- Fund Raising ability.
- Advertising Prizes and Promotions.

Most prepaid phone cards are used until the card expires or the value of the card is reached (whichever occurs first). They are then not needed and a new one is purchased. Some pre-paid calling cards can be recharged.

See also...

[HOW DID THE PRE-PAID PHONE INDUSTRY GROW](#)

[Telephone card - From Wikipedia, the free encyclopedia](#)

[Phone card - From Wikipedia, the free encyclopedia](#)

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- PHONE CARDS HISTORY

Telesmart Communications allows customers to enjoy great [rates](#) to many countries worldwide, and greatly reduce their [long distance](#) costs at home and business. You can even connect your cellular phone and fax machine to our Direct Access Network. Telesmart Communications is looking forward to serving all customers' long distance telephone requirements, and we are confident that we can generate significant savings on your telecommunications expenses.

Telesmart Communications does not require our customers to change their long distance carrier. Telesmart Communications can be used by just dialing a local [access number](#) and then a destination number. Customers can connect up to 8 numbers without having to dial a PIN. In the event that a customer wants to access their account from a non-designated/registered number, they can do so at no extra charge from any touchtone telephone, such as a landline or cellular with the use of their PIN.

Telesmart Communication's has NO Connection Fee's, NO Monthly Fee's or any Hidden Fee's. NO SMALL PRINT.

One of the main advantages of Telesmart Communications service is the ability to access it from over 40 countries worldwide with the use of the same PIN number. ([See Access numbers click here](#)). This enables Telesmart Communications customers to use our service and enjoy our low [rates](#) which are unmatched by other carriers.

Please feel free to [email us](#) for any additional information or questions.

[telesmart](#)



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
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RATES

- HOW IT WORKS
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Current sample Rates as of 9/19/105

 Canada	4.4¢	 USA	4.4¢
 France	5.5¢	 Australia	5.8¢
 Italy	5.5¢	 Japan	6.8¢
 U.K.	4.4¢	 South Korea	5.8¢
 Germany	5.5¢	 Russia	5.5¢



* Based on per minute.

Price list for USA account holders

[A](#) [B](#) [C](#) [D](#) [E](#) [F](#) [G](#) [H](#) [I](#) [J](#) [K](#) [L](#) [M](#) [N](#) [O](#) [P](#) [Q](#) [R](#) [S](#) [T](#) [U](#) [V](#) [W](#) [X](#) [Y](#) [Z](#)

Country
Afghanistan
Albania
Algeria
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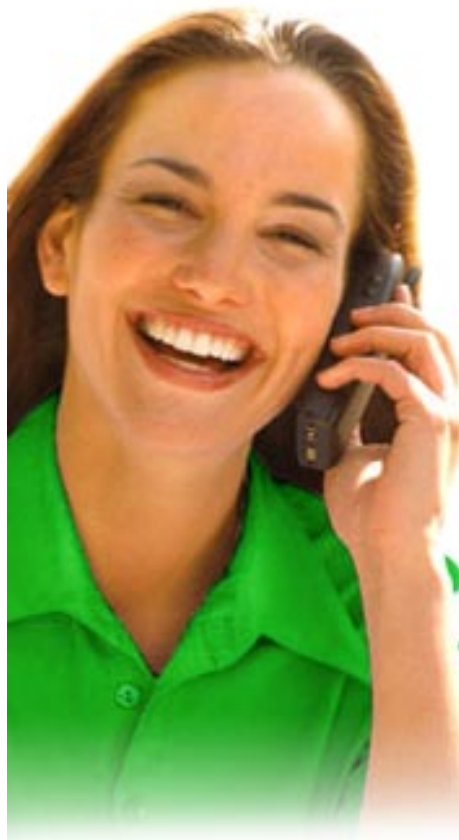
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ACCESS NUMBERS

Access numbers are the phone numbers you need to dial to access TeleSmart's phone service.

TeleSmart has access numbers in more than **40 countries** world wide. You can use TeleSmart's phone service or Calling Cards in all these countries

[Find out how to make calls using TeleSmart's Long Distance Service/calling cards.](#)



[United States Residents and Other Countries](#)

[\(click here\)](#)



[Canadian Residents](#)

[\(click here\)](#)

- HOW IT WORKS
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The logo for Smart Communications Inc. features the word "Smart" in a large, bold, white serif font with a red outline, followed by "Communications Inc." in a smaller, white sans-serif font. The background is black with a subtle grid pattern.

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ABOUT TELES MART COMMUNICATIONS INC.



About the Company

Telesmart Communications is a [pre-paid long distance](#) company that was established in 1993. The company has a strong customer base within [Canada](#) and the [U.S.A](#) and is growing internationally.

Telesmart Communications originated in the [calling card](#) industry as one of the first companies in this new market. Even today our ROSE [calling cards](#) continue to be sold in stores. They are now being used primarily as a promotional tool, with many ROSE card customers making the switch to our [prepaid long distance](#) service.

Telesmart Communications has continued to evolve with the times and trends of this industry and has moved its focus to DTS (Direct Telephone Service). [SEE SERVICES](#)

Commitment to Quality

At Telesmart Communications our main focus is our customers and their satisfaction. The company believes in being able to provide the best services to our customers, which is why we continue to make upgrades in our systems and equipment. This allows us the opportunity to PROVIDE you with the most accessible, reliable and honest service, and one that you will continue to use.

Our growing [numbers](#) of customers have shown us that we are providing this service to you and through your referrals will

continue to do so. Please ask us about our REFERRAL system, which allows you to refer friends, relatives and co-workers to our services, with benefits to you.

At Telesmart Communications we strive to continue to provide the best service through monitoring our system 24 hours a day. This ensures that you receive the highest availability of our services and allows your calls to get through the first time, every time, anytime. Telesmart Communications prides itself as being the best service in the field of Telecommunication's, and we will continue to make the commitment to our customers for quality service.

Customer Service

Telesmart Communications has realized how vital reliable customer service truly is in this intensive industry. Therefore, Telesmart Communications has created a proprietary customer service management system, differentiating Telesmart Communications from every other company in the industry. Email inquiries are responded to within one business hour and phone calls are handled professionally and promptly. Telesmart Communications is known worldwide for its superior customer service policies.

24x7 Online Account Management

Another benefit to using Telesmart Communications is that all accounts can be self- managed over the internet. Our customers can make payments, modify account information, look up past call records, refer friends, and view payment history all from the comfort of their own home. All of Telesmart Communications services are fully integrated with the World Wide Web for account management.

Reliability

Telesmart Communications has created a reliable network to support its services with 24 x7 monitoring. Telesmart Communications specialists are notified immediately if a problem occurs. Systems are redundant: in the event of an initial failure, backups instantly kick in.

Telesmart Communications has partnered with many various carriers to provide multiple routing to any one destination, thus increasing the already high probability that a call gets connected.

Fraud Detection

Telesmart Communications has set a new standard in fraud detection, and uses proprietary methods for fraud prevention. These methods are instituted for every web-based transaction. Telesmart Communications has reduced the number of fraud applications to almost zero. The specifics of these accurate methods cannot be disclosed because of their secure nature.

Services

Telesmart Communications allows customers to enjoy great [rates](#) to many countries worldwide, and greatly reduce their [long distance](#) costs at home and business. You can even connect your cellular phone and fax machine to our Direct Access Network. Telesmart Communications is looking forward to serving all customers' long distance telephone requirements, and we are confident that we can generate significant savings on your telecommunications expenses.

Telesmart Communications does not require our customers to change their long distance carrier. Telesmart Communications can be used by just dialing a local [access number](#) and then a destination number. Customers can connect up to 8 numbers without having to dial a PIN. In the event that a customer wants to access their account from a non-designated/registered number, they can do so at no extra charge from any touchtone telephone, such as a landline or cellular with the use of their PIN.

Telesmart Communication's has NO Connection Fee's, NO Monthly Fee's or any Hidden Fee's. NO SMALL PRINT.

One of the main advantages of Telesmart Communications service is the ability to access it from over 40 countries worldwide with the use of the same PIN number. ([See Access numbers click here](#)). This enables Telesmart Communications customers to use our service and enjoy our low [rates](#) which are unmatched by other carriers.

Please feel free to [email us](#) for any additional information or questions.

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BY REQUEST FORM:

Recipient

First and
Last name

Company
name

E-mail

Phone
number

Address

City

Province

Postal code

Your
questions/
Comments

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NO NEED TO CHANGE CARRIERS.

Telesmart **long distance** services can be used with your **home phone, cell phone** and any other **phone**. You will always get the **lowest domestic and international rates** .

*: Mandatory Field

(Please do not use dashes or spaces in a phone number)

First Name:*

Last Name:*

Street Address:

City:

State/Province:

ZIP/Postal Code:

Country:*

Email Address:*

Password:*

Confirm password:*

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Primary phone # :*

Phone2:

Phone3:

Phone4:

Phone5:

Phone6:

Phone7:

Phone8:

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PIN :

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Managing Your Account
is as simple as
A, B, C,...



e-mail :

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